

## The Team

### Mr. Ian Redfearn BDS DPDS

Newcastle University 1990 GDC 65464

### Mr. Neil Huddart BDS

Sheffield University 2001 GDC 79482

### Mr. Noel Bowen BDS

Newcastle University 2007 GDC 113039

### Mrs. Gemma Bowker BDS

Liverpool University 2010 GDC 191912

### Mr. Gary Lunt BDS

Newcastle University 2015 GDC 258513

### Foundation Dental Practitioner:

#### Miss. Stephanie Azmy BDS

Manchester University 2018 GDC 277739

#### Miss. Divya Gupta BDS

Leeds University 2018 GDC 277687

### Therapist/Hygienist

#### Mrs. Lindsay Turpin Dip EDH

Liverpool 2005 GDC 6681

#### Mrs. Michelle Williams EDT

Liverpool 2008 GDC 171231

#### Miss. Helen Fowler EDT

Liverpool 2009 GDC 185356

### Business Manager

#### Mrs. Pauline Hargreaves

### Practice Manager

Mrs. Natalie Robinson GDC 116370

## Out of Hours Emergency Care

Please contact us, if possible, in normal surgery hours. If treatment is essential out of hours then please contact

East Lancashire Call Handling Service on:

**0300 1234 010**

### Information Sheets Available

We have numerous information sheets available to cover every aspect of your care. Please ask a member of staff for more details or see our website:

**[www.dentistry4all.com](http://www.dentistry4all.com)**

### Practice Developments

This practice has a contract to provide NHS dental care for our patients with Lancashire Commissioning Board Area Team, Preston Business Centre, Watling Street Road, Preston PR2 8DY. Tel: **01772 214583**.

If you do not understand or feel unhappy about any matter concerning your treatment or the practice then please speak to any member of staff, or to our practice manager, Natalie Robinson.

We are very proud of our reputation as a friendly practice with very high standards, if you would like to leave feedback on our service please do either at the practice or through NHS choices at [www.nhs.uk](http://www.nhs.uk). We are also a registered provider with CQC, Citygate, Gallowgate, Newcastle upon Tyne NE1 4PA



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[www.dentistry4all.com](http://www.dentistry4all.com)

Partners:  
Ian Redfearn, Neil Huddart  
and Noel Bowen

### Opening hours

|                  |            |
|------------------|------------|
| Monday-Wednesday | 9am-5.30pm |
| Thursday         | 8.30am-5pm |
| Friday           | 9am-5pm    |

**BDA Good Practice**  
Member



Registration No: 1-397320551



## Welcome to our practice

We are proud of our reputation for offering quality dental care to all members of society in a modern practice environment, including full wheelchair access.

We aim to provide a comprehensive and high quality dental service for you and your family, and to make your visit a pleasant experience.

We will strive to help you achieve a healthy mouth with a smile you can be confident about.

We will endeavor to meet any reasonable requests to see specific team members for your treatment, subject to capacity.

## Safety

As a modern and caring practice all necessary precautions are taken to safeguard patients. Recommended guidelines for sterilization etc. are followed.

We comply with all the regulations relating to Data Protection and Freedom of Information. You have a right of access to the data we hold about you, our data protection policy is available upon request.

We ask that you treat our staff with the respect you expect from us. Action may be taken against patients who fail to behave appropriately.

## Range of care

We are happy to treat all age groups from the very young to very old. We encourage attendance of very young children to establish preventative care throughout life.

A comprehensive range of modern dental care is available under the terms of the National Health Service at this practice to help you keep your mouth healthy.

We are also able to offer a wide range of private, cosmetic treatments such as bleaching, veneers, modern white fillings and adult orthodontics.

## The Cost

If you are under 18, or under 19 in full-time education, you qualify for free NHS Dental Care.

The cost of treatment under the NHS is set by the government and falls in to three bands, either £21.60, £59.10 or £256.50, depending on the type of treatment involved.

After your examination an agreed treatment plan and estimate will be given to you.

Free treatment, or help with the cost of treatment, is available to patients on a low income or receiving some benefits. Please ask the reception staff for details.

If you are worried about the cost of treatment, or find any point difficult to understand, please ask.

## Missed Appointments

If you miss an appointment during a course of treatment and do not contact the practice within seven days we will close that course of treatment. We will only be able to see you again if we have the NHS capacity and, if you pay for your treatment, a new charge will become payable.

In agreement with the Area Team, anyone who misses two appointments in a 12 month period will no longer be offered treatment at this practice.

## Appointments

We will be pleased to make an appointment by phone or email, or by calling in at the practice during normal working hours. We try to see patients at the appointment time but if you are kept waiting there is always a good reason – please be patient.

Emergencies are always seen as soon as possible.

## Check-ups

Your dentist will advise you on the most appropriate recall period for you in order to maintain your healthy mouth